

Comparison of Office 365 Midsize Business, and Enterprise plans

Enterprise Level Plans (E1 \$8 per user/month) (E3 \$20 per user/month) (E4 \$22 per user/month)

- You can mix plans together meaning; 5 people on the E1 plan, 10 people on the E3 and 1 on the E4. You can also mix with the \$4 per user/month Exchange Online (Just email)

Midsize Business Plan (\$15 per user/month)

- You can not mix with any plans

	Midsize Business plans	Enterprise plans (E1, E3, E4)	Notes
GENERAL			
Designed for (# of users)	11-250	250+	
Enforced maximum (# of users)	300	No limit	
Phone support	Business hours	24/7, priority response	Response times for Sev A, Sev B, Sev C varies across these categories. Note: In wave 14, phone support wasn't offered for Small Business customers. Now they get a basic level of phone support.
CROSS-WORKLOAD FEATURES			
eDiscovery Center	No	E3, E4	eDiscovery Center lets customers search across SharePoint sites and Exchange mailboxes from an web-based portal.
Site mailboxes	Yes	Yes	Site Mailboxes allow users to store documents and emails in project-specific folders. The email is stored on Exchange and the documents are stored on SharePoint, but there is a consolidated view of emails and documents in Outlook.
RMS Online	No	E3, E4	RMS Online comes as part of E3 and E4. Standalone version of RMS Online attaches to on-premises only (can't be added a la carte to other plans).
OFFICE			
Office desktop apps	Yes	E3, E4	This is Office Professionals Plus
Office desktop apps: Group policy, Telemetry monitoring	Yes	E3, E4	
Office mobile apps	Yes	E3, E4	
Office Web Apps	Yes	Yes	

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Office Web Apps – Edit	Yes	Not in E1	
Office Click-to-run Deployment	Yes	Yes	
Office Push Deployment	No	E3,E4	
EXCHANGE			
Email storage space	25 GB	E1,E2: 25GB E3, E4: Unlimited	E3 and E4 include 25 GB of space in the user’s primary mailbox, plus unlimited space in the user’s personal archive
Personal email archive	Yes	Yes	
In-Place hold (for compliance archiving)	No	E3, E4	
Multi-mailbox search (search across mailboxes in organization)	Yes	Yes	This feature is different than the eDiscovery Center, which searches across SharePoint and Exchange (see eDiscovery Center row for details)
Purchase inactive mailboxes	No	Yes	Useful for maintaining data for eDiscovery when an employee leaves the company
Email disclaimers	Full	Full	Small business customers have a simplified interface for managing a single, company-wide disclaimers
Email transport rules	Yes	Yes	
Data loss prevention (DLP)	No	E3, E4	
Maximum # of external contacts in company address book	No limit	No limit	See this help article
SHAREPOINT			
# of Site Collections	20	3000	Multiple site collections are useful when teams within an organization (finance, legal, etc) want their own workspaces with separate security settings
External users	10,000	10,000	Most organizations should have no problems staying under these technical limits. You can reuse the external user license by deleting old/unused ones.
Business Connectivity Services (BCS)	No	E3, E4	
Excel Services	No	E3, E4	
Visio Services	No	E3, E4	
InfoPath Forms Services	No	E3, E4	
Workflow actions (custom)	No	E3, E4	Custom workflow actions (e.g. Start Document Set Approval Process, Capture a Version of a Document Set) are not supported in the Small Business and Midsize Business plans

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Out-of-box workflow and customization via SharePoint Designer	Yes	Yes	
Content: Content organizer	Yes	Yes	
Content: Document sets	Yes	Yes	
Content: ECM	Yes	Yes	
Content: Managed Metadata Service	Yes	Yes	
Content: Metadata-driven Navigation	Yes	Yes	
Content: Multi-stage Disposition	Yes	Yes	
Content: Rich Media Management	Yes	Yes	
Content: Shared Content Types	Yes	Yes	
Content: Unique Document IDs	Yes	Yes	
Content: Video search	Yes	E3, E4	
Search: Custom query rules	Yes	E3, E4	
LYNC AND VOICE			
Hosted voicemail	No	E3, E4	
Lync-to-phone	No	E4	This requires a separate purchase of telephony services from a partner, which are then integrated with O365. For syndication customers, Lync-to-phone is also available in O365 Small Business as an add-on.
ADMINISTRATION			
Simplified management interface	No	No	Small Business customers have a simplified administration experience
Domain management	Managed by customer at domain registrar	Managed by customer at domain registrar	Small Business customers are advised—but not required—to re-delegate their domain to Microsoft's name servers, so that Microsoft can manage their public web site and MX records
Password expiration notifications	0-30 days before expiration (configurable)	0-30 days before expiration (configurable)	Password expiration notifications for Small Business customers are automatically set to 14 days prior to expiration (cannot be adjusted). For the other SKUs, administrators can set notifications to occur anywhere between 0 and 30 days before a password actually expires
Role-Based Access Controls (RBAC) for Exchange Online	Yes	Yes	

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Reports	Yes	Yes	Small Business customers do not have access to the advanced reporting dashboard in the Office 365 portal. However, they do have access to the Service Health Dashboard.
ON-PREMISES INTEGRATION			
Synchronization with Active Directory	Yes	Yes	Small Business customers cannot use DirSync. However, Small Business Server has a module that synchronizes directory information to O365 without DirSync, so if the customer runs SBS on-premises they can get basic directory sync without installing the O365 DirSync tool.
Single-sign on with Active Directory	Yes	Yes	Small Business customers cannot implement ADFS. However, Small Business Server has a module that synchronizes on-premises AD passwords with O365, without using ADFS.
Hybrid deployment with Exchange Server on-premises	Yes	Yes	
LICENSING			
Month-to-month subscription option	No	No	
Subscription includes on-premises rights to access Exchange, SharePoint, Lync	No	Yes	
ADD-ONS			
Add Blackberry Business Cloud Service	No	Yes	Small Business users cannot use BlackBerry Business Cloud Service. They can use BlackBerry Internet Service, which has less functionality
Add Kiosk user subscriptions	No	Yes	
Add Exchange Online Inactive Mailbox	No	Yes	
Add Exchange Online Archiving	No	Yes (can add to E1, E2. Already included in E3, E4)	
Add Exchange/SharePoint/Lync Online standalone users	No	Yes	
Add CRM Online	Yes	Yes	

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Add Visio Pro for O365	Yes	Yes	
Add Project Pro for O365	Yes	Yes	
Add Project Online	No	Yes	